

Henry McMaster GOVERNOR

Robert M. Kerr DIRECTOR

P.O. Box 8206 &gt; Columbia, SC 29202

[www.scdhhs.gov](http://www.scdhhs.gov)

November 1, 2024

Legislative Delegations,

Pursuant to Proviso 33.9, attached is the South Carolina Department of Health and Human Services' (SCDHHS) report regarding the condition of space furnished to the agency by the governing authorities of your counties. The attached report provides a brief overview of in-depth site assessments and reports on the accessibility of each SCDHHS county location as required by the Americans with Disabilities Act (ADA).

I am pleased to report that many counties with identified ADA accessibility deficiencies, responded positively to the site assessment, and worked to bring their location into ADA accessibility compliance. As the counties correct identified issues, SCDHHS verifies the improvement. While there have been many improvements made to county offices, some county locations still did not meet ADA Standards. In those cases, the original barrier is still listed on the attached report.

Additionally, as required by Proviso 33.9, by May 1st, the governing authority of any county with an identified ADA-related deficiency shall report its legislative delegation and the Director of SCDHHS on its progress in correcting identified deficiencies.

If you have any questions, or need additional information, please contact Jenny Stirling, Director of Legislative Affairs, at (803) 351-5673 or [LYNCHJEN@scdhhs.gov](mailto:LYNCHJEN@scdhhs.gov)

Sincerely,



Robert M. Kerr  
Director



Site Visit	County	Address	ADA Accessibility Barriers	30/60/90 Day Responses
4/23/2024	Abbeville	903 West Greenwood Street Abbeville, SC 29620-5678	<p><b>Parking</b></p> <ul style="list-style-type: none"> <li>All parking spaces including the accessible ones are not clearly visible due to faded and eroded paint</li> <li>Accessible parking signs mounted above the 60 inches required by ADA Standards</li> <li>Insufficient number of van accessible parking spaces</li> <li>Insufficient number of accessible spaces</li> </ul> <p><b>Asphalt of parking lot inconsistent and included large cracks, loose gravel, and uneven in several areas</b></p> <p><b>Restroom</b></p> <ul style="list-style-type: none"> <li>Restroom signage not clearly visible due to incorrect placement</li> <li>Urinal located in men's restroom is mounted above the ADA Standards</li> <li>Metal pipes under sink exposed</li> <li>Door pressure is greater than 5 lbs. which is not in accordance with ADA Standards</li> </ul>	
N/A	Aiken	SC Dept. of Social Services Bldg. 1410 Park Avenue, SE Aiken, SC 29801-4776	<p><b>Compliance issues resolved.</b></p>	Fire to building in 2023. Building inaccessible to staff. Projected Move in TBD
5/29/2024	Allendale	521 Barnwell Road Allendale, SC 29810-1903	<p><b>Parking</b></p> <ul style="list-style-type: none"> <li>Insufficient number of van accessible parking spaces</li> </ul>	
4/22/2024	Anderson	224 McGee Road Anderson, SC 29625-2104	<p><b>Compliance issues resolved.</b></p>	
5/16/2024	Bamberg	374 Log Branch Road Bamberg, SC 29003-0544	<p><b>Parking</b></p> <ul style="list-style-type: none"> <li>Asphalt of parking lot inconsistent and included large cracks, loose gravel, and uneven in several areas</li> <li>All parking spaces including the accessible ones were not clearly visible due to faded and eroded paint</li> <li>The path of travel from accessible parking to the entrance was not accessible due to the very steep non-compliant curb ramp</li> </ul> <p><b>Entrance and Lobby</b></p> <ul style="list-style-type: none"> <li>The entry door (when one door is open) is not in compliance with the ADA standards (width is not 32 inches wide)</li> <li>Both doors required excessive force to open at over 18 lbs. of force which is above the 5 lbs. weight limit set by the ADA Standards</li> <li>Water fountain outdated and does not allow for wheelchair to properly access</li> <li>Water fountain mounted too high. A nearby cup dispenser was installed, but it is mounted too high</li> </ul> <p><b>Interior Corridors</b></p> <ul style="list-style-type: none"> <li>Doors are inaccessible due to door knobs. ADA Standards require door handles for accessibility</li> </ul>	
			<p><b>Path to Restrooms</b></p> <ul style="list-style-type: none"> <li>Path of travel has an excessive cross slope over 1:48</li> <li>No directional signage</li> </ul> <p><b>Restrooms</b></p> <ul style="list-style-type: none"> <li>Door pressure is greater than 5 lbs. which is not in accordance with ADA Standard</li> <li>Inoperable faucet controls, current knobs need to be replaced with handles</li> <li>Inaccessible sink, mounted over 48 inches above the ADA Standards</li> <li>There are no wheelchair accessible stalls in men or women restrooms</li> <li>Paper towel dispensers mounted over 48 inches above the ADA Standards</li> <li>Urinal located in men's restroom is mounted above the ADA Standards</li> </ul> <p><b>General Areas</b></p> <ul style="list-style-type: none"> <li>Inaccessible door knobs. ADA requires doorhandles to be accessible.</li> <li>Some signage has no raised lettering or braille.</li> </ul>	

Site Visit	County	Address	ADA Accessibility Barriers	30/60/90 Day Responses
5/16/2024	Barnwell	10913 Ellenton Street Barnwell, SC 29812-0648	<p><b>Parking</b></p> <ul style="list-style-type: none"> <li>Asphalt of parking area inconsistent and included large cracks, loose gravel</li> <li>Insufficient number of van accessible parking spaces</li> <li>Curb ramp inaccessible as it is located in a non-compliant area</li> <li>Curb ramp is non-compliant due to lack of stop barriers on each side as well as being located in a non-compliant area of the parking lot</li> </ul> <p><b>Restroom</b></p> <ul style="list-style-type: none"> <li>Urinal located in men's restroom is mounted above the ADA Standards</li> <li>Rear grab bar not located correctly based on standards</li> </ul>	<p>Parking lot which is currently under construction – the sidewalks and ramp were removed and repaved last week and the parking lot itself is scheduled to be milled and repaved within the next two weeks as well.</p>
6/11/2024	Beaufort	1905 Duke Street Beaufort, SC 29901-4403	<p><u>Compliance issues resolved.</u></p>	
6/13/2024	Berkeley	2 Belt Drive Moncks Corner, SC 29461-2801	<p><u>Compliance issues resolved.</u></p>	
6/12/2024	Calhoun	2831 Old Belleville Road St. Matthews, SC 29135-9010	<p><b>Parking.</b></p> <ul style="list-style-type: none"> <li>The surface is inconsistent and included cracks and loose gravel</li> </ul>	
6/18/2024	Charleston	3366 Rivers Avenue North Charleston, SC 29405	<p><u>Compliance issues resolved.</u></p>	
4/17/2024	Cherokee	1231 N Limestone St, Unit C Gaffney, SC 29340  Note: Space is not provided by Cherokee county and is privately leased by DHHS. Not co-located w/DSS	<p><u>Compliance issues resolved.</u></p>	
5/22/2024	Chester	115 Reedy Street Chester, SC 29706-1881	<p><b>Restroom</b></p> <ul style="list-style-type: none"> <li>Insufficient number of van accessible parking spaces</li> </ul>	
6/26/2024	Chesterfield	203 Commerce Ave Chesterfield, SC 29709-1201	<p><u>Compliance issues resolved.</u></p>	
6/20/2024	Clarendon	236 Commerce Street Manning, SC 29102	<p><b>Interview Room</b></p> <ul style="list-style-type: none"> <li>Counter tops need to be widened to 36 in</li> </ul>	<p>Contracted with local vendor and are in the process of having counter tops at the three openings within the interview room widened to 36 inches.</p>
6/12/2024	Colleton	215 South Lemacks Street Walterboro, SC 29488	<p><b>Parking.</b></p> <ul style="list-style-type: none"> <li>Insufficient number of van accessible parking spaces</li> </ul>	
6/26/2024	Darlington (1)	300 Russell Street, Room 145 Darlington, SC 29532-3340	<p><u>Compliance issues resolved.</u></p>	
6/26/2024	Darlington (2) Hartsville	404 South Fourth Street, Suite 300 Hartsville, SC 29550-5718	<p><u>Compliance issues resolved.</u></p>	

Site Visit	County	Address	ADA Accessibility Barriers	30/60/90 Day Responses
7/10/2024	Dillon	1213 Highway 34 West Dillon, SC 29536-8141	<p><b>Parking</b></p> <ul style="list-style-type: none"> <li>• Curb ramp located in non-compliant area of the parking lot</li> <li>• Accessible spaces not located on the shortest path of travel to DHHS door</li> <li>• The surface was inconsistent and included cracks and loose gravel</li> </ul> <p><b>Entrance</b></p> <ul style="list-style-type: none"> <li>• Landing at door slope measured at 6.5%, does not meet level landing requirements set by ADA Standards</li> <li>• Path of travel from accessible parking to DHHS too steep with a slope measured above 1:48</li> <li>• T-turning space too small at less than 60 inches in length and 36 inches in width per ADA Standards</li> <li>• DHHS ramp is 5.2% which requires a handrailing on both sides of travel per ADA Standards. Additional handrail is needed</li> <li>• The entry door (when one door is open) is not in compliance with the ADA Standards (width is not 32 inches wide)</li> </ul>	<p>In order to fix the cracks and loose gravel would require paving the entire parking area. The County does not have funds budgeted for this work.</p>
6/13/2024	Dorchester	216 Orangeburg Road Summerville, SC 29483-8945	<p><u>Compliance issues resolved.</u></p>	
6/13/2024	Dorchester (St. George)	201 Johnston Road Suite 17 St. George, SC 29477	<p><u>Compliance issues resolved.</u></p>	
4/24/2024	Edgefield	120 W.A. Reel Drive Edgefield, SC 29824-1607	<p><u>Compliance issues resolved.</u></p>	
5/21/2024	Fairfield	1136 Kincaid Bridge Rd Winnsboro, SC 29180-7116	<p><u>Compliance issues resolved.</u></p>	
7/12/2024	Florence	2685 South Irby Street, Box I Florence, SC 29505-3440	<p><b>Restrooms</b></p> <ul style="list-style-type: none"> <li>• (Women's Restroom) Metal pipes under sink exposed</li> </ul>	<p>The county will have Facilities staff look into this.</p>
7/12/2024	Florence (Lake City)	345 South Ron McNair Blvd Lake City, SC 29560-3434	<p><u>Compliance issues resolved.</u></p>	
6/25/2024	Georgetown	330 Dozier Street Georgetown, SC 29440-3219	<p><u>Compliance issues resolved.</u></p>	
4/12/2024	Greenville	352 Halton Road Suite 200 Greenville, SC 29607	<p><u>Compliance issues resolved.</u></p>	
4/18/2024	Greenwood	1118 Phoenix Street Greenwood, SC 29646-3918	<p><u>Compliance issues resolved.</u></p>	
5/29/2024	Hampton	102 Ginn Altman Avenue, Suite B Hampton, SC 29924-3962	<p><b>Parking</b></p> <ul style="list-style-type: none"> <li>• All parking spaces including the accessible ones are not clearly visible due to faded paint</li> <li>• Insufficient number of van accessible parking spaces</li> </ul> <p><b>Lobby (This is not a county compliance issue, but a DSS issue)</b></p> <ul style="list-style-type: none"> <li>• No restrooms on DHHS side of building. DSS/DHHS will have to allow access through connecting hall for patrons to access restrooms without having to travel back outside of building</li> </ul> <p><b>Restrooms</b></p> <ul style="list-style-type: none"> <li>• Women's Restroom: Soap dispenser mounted over 48 inches above finished floor</li> </ul>	

Site Visit	County	Address	ADA Accessibility Barriers	30/60/90 Day Responses
6/19/2024	Horry	Genesis Complex 1201 Creel St. Conway SC 29527  Note: Space is not provided by Horry county and is privately leased by DHHS. Not co-located w/DSS	<b>Parking</b> <ul style="list-style-type: none"> <li>Insufficient number of accessible parking spaces</li> <li>Insufficient number of van accessible parking spaces</li> <li>The public parking facility has no access aisles</li> <li>The public parking facility has no parking spaces designated with international symbol of accessibility</li> </ul> <b>Accessible Entrance</b> <ul style="list-style-type: none"> <li>Non-compliant ramp includes carpets and rugs placed on ramp</li> </ul> <b>Restrooms</b> <ul style="list-style-type: none"> <li>Mirrors mounted over 48 inches above finished floor</li> <li>Paper towel dispensers mounted over 48 inches above finished floor</li> </ul>	
6/4/2024	Jasper	10908 North Jacob Smart Boulevard Ridgeland, SC 29936-2708	<u>Compliance issues resolved.</u>	
5/21/2024	Kershaw	110 East Dekalb Street Camden, SC 29020-4432	<u>Compliance issues resolved.</u>	
5/22/2024	Lancaster	1599 Pageland Hwy Lancaster, SC 29720-2409  Note: Not co-located w/DSS	<u>Compliance issues resolved.</u>	
4/11/2024	Laurens	93 Human Services Road Clinton, SC 29325-7546	<u>Compliance issues resolved.</u>	
6/26/2024	Lee	820 Brown Street Bishopville, SC 29010-4207	<b>Restrooms</b> <ul style="list-style-type: none"> <li>Metal pipes under sink in women's restrooms exposed</li> </ul>	
5/14/2024	Lexington	605 West Main Street Lexington, SC 29072-2550  Note: Not co-located w/DSS	<u>Compliance issues resolved.</u>	
7/10/2024	Marion	137 Airport Ct., Suite J Mullins, SC 29574	<b>Restrooms</b> <ul style="list-style-type: none"> <li>There are no wheelchair accessible stalls in men or women restrooms</li> <li>Urinal located in men's restroom is mounted above the ADA Standards</li> </ul>	They will share these findings with my building department and we will address these issues as soon as possible.
7/9/2024	Marlboro	713 S. Parsonage St. Ext. Bennettsville, SC 29512  Relocating staff from this office due to ongoing mold issues.	<b>Lobby</b> <ul style="list-style-type: none"> <li>Water Fountain: Broken and unusable</li> </ul>	
4/24/2024	McCormick	215 North Mine Street - Hwy 28 McCormick, SC 29835-8363	<b>Parking</b> <ul style="list-style-type: none"> <li>The surface is uneven and has loose gravel at the accessible parking nearest the building</li> </ul>	
4/11/2024	Newberry	County Human Services Center 2107 Wilson Road Newberry, SC 29108-1603	<u>Compliance issues resolved.</u>	
4/10/2024	Oconee	223 B Kenneth Street Walhalla, SC 29691-2443	<u>Compliance issues resolved.</u>	
6/5/2024	Orangeburg	114 Howard Hill Drive Orangeburg, SC 29115	<u>Compliance issues resolved.</u>	

Site Visit	County	Address	ADA Accessibility Barriers	30/60/90 Day Responses
4/10/2024	Pickens	212 McDaniel Avenue Pickens, SC 29671-2527	<p><u>Compliance issues resolved.</u></p> <p><b>Parking.</b></p> <ul style="list-style-type: none"> <li>• Insufficient number of van accessible parking spaces</li> <li>• Curb ramp flared sides out of compliance</li> <li>• The surface is uneven and has loose gravel at the accessible parking nearest the building</li> <li>• The accessible spaces located furthest from the building do not have any signs designating them as accessible</li> <li>• Several of the accessible parking spaces were not clearly visible due to faded and eroded paint</li> <li>• There are no clear accessible route from the parking lot to the accessible path that leads to the entrance of the building (crosswalk needed)</li> </ul> <p><b>Front Entrance Restrooms</b></p> <ul style="list-style-type: none"> <li>• The sinks are mounted too high and not compliant with ADA Standards</li> <li>• There are no wheelchair accessible stalls in men or women restrooms</li> <li>• Urinal located in men's restroom is mounted above the ADA Standards</li> <li>• Water Fountain: Broken and unusable</li> </ul>	<p>Richland County is several months into the renovation of the Columbia Place Mall. The Columbia Place Mall will be the new site where SCDHHS will be housed. The new site will be renovated to comply with the physical access requirements of The Americans with Disabilities Act.</p>
3/28/2024	Richland	3220 Two Notch Road Columbia, SC 29204-2826	<p>This location is relocating to a new government complex with a tentative move in date of 2025 to 2026. New facility is currently under renovation.</p>	
5/14/2024	Saluda	613 Newberry Hwy Saluda, SC 29138-8903	<p><b>Parking.</b></p> <ul style="list-style-type: none"> <li>• No access aisle for designated van accessible space</li> <li>• Accessible parking spaces are not clearly visible due to faded and eroded paint</li> </ul> <p><b>Restrooms</b></p> <ul style="list-style-type: none"> <li>• The surface was inconsistent and included cracks and loose gravel</li> <li>• There are no wheelchair accessible stalls in either restroom (No rear grab-bars)</li> </ul>	<p>No plans to repave parking lot, Intentions on repainting parking lot lines</p>
4/16/2024	Spartanburg	1000 N. Pine Street Suite 23 Spartanburg, SC 29303	<p>Note: Space is not provided by Spartanburg county and is privately leased by DHHS. Not co-located w/DSS</p> <p><u>Compliance issues resolved.</u></p>	
6/20/2024	Sumter	105 N. Magnolia Street 3rd Floor Sumter, SC 29150-4941	<p><b>Parking</b></p> <ul style="list-style-type: none"> <li>• Some of the accessible parking spaces are not clearly visible due to faded and eroded paint</li> </ul> <p><b>Entrance and Lobby</b></p> <ul style="list-style-type: none"> <li>• Elevators are not accessible as they lacked external braille controls and internal/external auditory announcements</li> </ul>	
5/23/2024	Union	200 South Mountain Street Union, SC 29379-2389	<p><u>Compliance issues resolved.</u></p>	
6/25/2024	Williamsburg	121 Hampton Avenue Kingstree, SC 29556	<p><u>Compliance issues resolved.</u></p>	
5/23/2024	York	454 S. Anderson Road, Suite 10 Rock Hill, SC 29730	<p>Note: Space is not provided by York county and is privately leased by DHHS. Not co-located w/DSS</p> <p><u>Compliance issues resolved.</u></p>	